

Referral Program Terms & Conditions

These terms and conditions of Lerro Cabs are in addition to user terms. You have to acknowledge and consent to these terms and conditions in order to participate in our Referral Program. It can be considered to be a part of user terms and conditions.

Participation in the Referral Program can be a great way to receive Lerro Cabs credits, other discounts as well as earn extra money in the form of Referral Reward. These terms and conditions are administered solely by Lerro Cabs. Availing our services by both the Referrer and the Referral Recipient will be considered to be in agreeing to the terms and conditions mentioned herein. The contravention of these terms will not only prevent your further participation in any other Lerro Cabs Referral Program in future but also cause the forfeiture or retraction of credits and/or rewards earned through the program and even account deactivation.

We thank you for helping to grow Lerro Cabs community and encouraging people to avail transportation services through our application and/or site.

1. ELIGIBILITY OF REFERRER

Referrer is the person whose Referral Code has been utilised to sign up in the program.

2. ELIGIBILITY OF REFERRAL RECIPIENT

Referral Recipient is the person who signs up by using a valid Referral Code.

Please note, customer/customers, whether individually or collectively, can include both Referrer and Referral Recipient.

3. USE OF REFERRAL CODE

Any person signing up with a valid Referral Code will be provided with a Free Ride Coupon which may be considered as Referral Discount. It comprises of the value of Lerro Cabs' Referral Program during signup. The valuation of such discount is subject to change if Lerro Cabs' Referral Program changes in the course of the signup.

4. TERMS

4.1) Referrer will obtain the Referral Discount on the completion of the first ride by the Referral Recipient. The value of such discount will commensurate to the Referral Program of Lerro Cabs, which was active at the time of signup by Referral Recipient by utilising the Referral Code.

Please note Lerro Cabs Private Limited retains its discretionary right of issuing Referral Discount to eliminate instances of fraudulent transactions.

4.2) Referral Program and Referral Discount are only valid on the mobile application of Lerro Cabs.

4.3) Referral Discounts are applicable on all the rides.

4.4) The Referral Discount obtained by using a Referral Code can be availed only once. Also, it will be applicable in the specific city determined by Lerro Cabs.

4.5) Creation of multiple customers' account with the help of different emails or attempt to sign in from multiple devices is strictly prohibited. Any such attempt with the objective of gaining Referral Discount will be considered to be in violation of these terms and conditions.

4.6) The applicability of Referral Discount is only on the final chargeable amount. Under no circumstances will the Referral Discount availed under the Referral Program of Lerro Cabs will exceed the total billable amount. In the instance that the bill amount is less than the Referral Discount value, the Referral Discount will be fully utilised.

4.7) There will be no cash equivalent or cash exchange in terms of settlement of Referral Discount. However, Lerro Cabs reserves the discretionary right in converting the value of Referral Discount into other modes of credit, or any other instrument that it may deem fit.

4.8) The Referral Code and Referral Discount are not transferable in nature, and Referral Discount shall not be clubbed with any other program of Lerro Cabs.

4.9) Lerro Cabs reserves the discretionary right to withdraw or discontinue the Referral Discount on the occurrence of any force majeure event(s).

4.10) Lerro Cabs retains the absolute right to alter, add, modify, withdraw, vary or change any of the terms and conditions of the Referral Program at any time. The resultant terms and conditions shall be binding on all customers. Furthermore, Lerro Cabs can discontinue the Referral Program in its entirety without prior intimation or furnishing any details or reason to its customers.

4.11) Customer(s) bear the liability for any charges, cess or taxes payable to the Government or any other regulatory authority, as the case may be.

4.12) Lerro Cabs does not make any representation or warranties on the merchantability, quality, suitability or the availability of services indicative in the Referral Discount.

4.13) Customers' participation in the Referral Program is voluntary. Your acceptance of the terms and conditions mentioned herein is indicated by the continued transaction on the site or mobile application of Lerro Cabs.

4.14) On the detection of misuse or violation of the terms and conditions of the Referral Program, Lerro Cabs reserves the right to undertake revocation of the Referral Discount or suspension of the account of a customer at any time. Moreover, Lerro Cabs will investigate and review all such referral activities for the purpose of revocation of account, removal of Referral Discount, or withholding benefits or features originating out of the Referral Program owing to fraudulent, error or illegal activities.

4.15) No refund will be issued for Referral Discount in any form.

4.16) There shall be no duplication, sale or transfer of the Referral Code in any manner or be made available at public disposal for its use. Referral program of Lerro Cabs operates with the objective of rewarding our loyal and privileged customers only. You are not to share the Referral Code over any medium be it electronic, digital or print, notwithstanding any purpose. In the event of detection of any of these terms and conditions, Lerro Cabs may revoke or suspend the account of such customer(s) engaging in the activities that violate these terms.

4.17) In the event that any of these terms and conditions is found to be void, invalid or unenforceable, the same shall be struck down. The validity and enforceability of the remaining provisions will not be affected.

4.18) Any claim or dispute arising out of the Referral Program of Lerro Cabs shall be amicably settled within 90 days by mutual consultation at such offices that Lerro Cabs may designate. The escalation of such dispute shall be governed by applicable law and adjudicated exclusively before a competent court in Patna, India only.

PLEASE NOTE THAT UNDER NO EVENT WILL THE TOTAL CUMULATIVE LIABILITY OF LERRO CABS TO THE REFERRER OR REFERRAL RECIPIENT WITH RESPECT TO ANY CLAIM ARISING OUT OF OR RELATING TO THIS REFERRAL PROGRAM SHALL EXCEED INR 500/- (RUPEES _____ ONLY)